

# Community learning disability service for adults in Durham and Darlington - easy read

## Information about the community learning disability service for adults in Durham and Darlington.

This leaflet can be read with support to help you understand our service



### People we work with



We work with other community learning disability teams and other agencies

### Who can be referred?

Adults who need help with their behaviour or mental health.

You will stay on the active case load of your care co-ordinator or community nurse.

## The specialist health team is:



A community based service for people with learning disabilities.

## On our first visit we will:

Talk to you about why you have been referred.



Tell you the names of all the staff team members and how to get in touch with them.

Tell you who you can contact if you are not happy with the service.



Talk with you to find out how we can help you.



Tell you if we need to share your information with other services so that they can help you too.



Together we will agree a care plan to say how we will try and help you. We will involve you as much as possible.



We hope to be able to find a way of helping you that everybody is happy with.

**Your named contact is** \_\_\_\_\_



Specialist Health Team  
Green Lane Council Offices  
PO Box 115  
Spennymoor  
DL16 9BX



**Telephone number is:**



**Mobile number is:**



**If you are unhappy about our services...**



Please tell a member of staff.



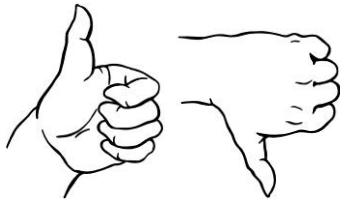
**Freephone** 0800 052 0219 or



**Email** [tewv.pals@nhs.net](mailto:tewv.pals@nhs.net).

## Feedback

We'd like to know if you thought this information was



- good or bad
- if anything was missing you wanted to know
- if there was anything you didn't understand.

Let a member of your care team know.

## Find this information

Staff: Trustwide shared drive > Patient and carer information > Durham and Darlington > LD

Service users and carers: Services/Learning Disability